

TENNIS INSTRUCTOR

Job Title: Tennis Instructor Reports to: Sports Director

POSITION SUMMARY:

Instructs group and private tennis lessons in a safe, enjoyable, and positive environment that promotes participant wellness and engagement in accordance with YMCA policies and procedures.

ESSENTIAL FUNCTIONS:

Provide an educational, healthy, safe, and fun-filled experience to all individuals enrolled in the appropriate classes. This position ensures that character development is integrated into each class and should positively affect membership retention.

YMCA COMPETENCIES (Leader):

<u>Mission Advancement</u>: Accepts and demonstrates the Ys values. Demonstrates a desire to serve others and fulfill community needs. Recruits volunteers and builds effective, supportive working relationships with them. Supports fund-raising.

<u>Collaboration</u>: Works effectively with people of different backgrounds, abilities, opinions, and perceptions. Builds rapport and relates well to others. Seeks first to understand the other person's point of view, and remains calm in challenging situations. Listens for understanding and meaning; speaks and writes effectively. Takes initiative to assist in developing others.

<u>Operational Effectiveness</u>: Makes sound judgments, and transfers learning from one situation to another. Embraces new approaches and discovers ideas to create a better member experience. Establishes goals, clarifies tasks, plans work and actively participates in meetings. Strives to meet or exceed goals and deliver a high-value experience for members.

<u>Personal Growth</u>: Pursues self-development that enhances job performance. Demonstrates an openness to change, and seeks opportunities in the change process. Accurately assesses personal feelings, strengths and limitations and how they impact relationships.

QUALIFICATIONS:

- Strong experience in tennis instruction.
- Reliable; work well with children ages 6-18.
- Demonstrate excellent customer service and communication skills.
- CPR/First Aid certification.

PHYSICAL DEMANDS:

- Ability to conduct classes and activities.
- Ability to stand for long periods of time.